

Hi all,

I wanted to offer feedback for the 18 months that our son has attended The Cottage, although observing and chatting to him himself may give more of an indication of all of our thoughts! Our son settled in very well; the staff in Badgers were nurturing and inclusive. He (and we) loved his keyworker at the time and he enjoyed the activities provided. It was the staff in this room that suggested his dairy allergy, which turned out to be a reality for him.

He moved into Pre-Prep in September and has flourished. I cannot give enough praise for all of the staff in the room. Ashley is a clear leader and the rest of the team work together brilliantly on initiative and the needs of the children. I absolutely love hearing about his day, they usually tailor activities to the likes of the children, so that means a lot of messy, outdoor, car and dinosaur play for our son. He really enjoyed the Three Little Pigs work and can recite the story almost fluently. His numeracy and literacy skills are really developing too.

He is secure and has very positive attachments to all of the staff in the room, he talks about Louise, Lynne and Morag like family members and tells us about the activities they have done with him in the day.

Our son's allergy to milk protein was a steep learning curve for us, but we have never had anything but confidence in the Cottage over this. They provide varied dairy free meals and even tailor the baking/food prep activities so he can fully join in. As a parent, knowing that your child is fully included is vital and the Cottage have never made him feel different in any way.

I cannot praise the Cottage enough, communication with the office staff is excellent. They provide monthly updates and regularly put pictures of the day's activities on their Facebook page. In all, we have absolutely no concerns; they are doing a fantastic job and I'm sure our son will be testimony to this.

With many thanks,
Sally Mitchell.